

# LEAD SERVICE LINE REPLACEMENT PROGRAM

## WHAT IS A SERVICE LINE?

The pipe that connects your indoor plumbing to the water main in the street is called a service line. In the City of Sheboygan, service lines are owned and must be maintained by the property owner.

## WHY DOES MY SERVICE LINE NEED TO BE REPLACED?

Local ordinance requires the full replacement of all lead and galvanized service lines due to potential health risks associated with these service line materials. Lead and galvanized service lines cannot be repaired and must be replaced. Disrupted lead and galvanized service lines cannot be put back into service. Service lines with water test results above the EPA allowable limit for lead in drinking water must be taken out of service and replaced.



For information regarding lead in drinking water please visit [SheboyganWater.Org](http://SheboyganWater.Org) or refer to the enclosed WDNR brochure.

## GRANT AND NO INTEREST LOAN PROGRAM

The Sheboygan Water Utility offers grants of 50% of the total replacement cost up to \$6,000. The customer may opt to pay the remaining balance in full or choose to apply for the Utility's loan program. The loan program offers a 36 or 72-month, 0% interest loan.

## CUSTOMER CHECKLIST FOR REPLACEMENT

- Carefully review the program documents.
- Seek (2) bids from plumbers on the enclosed, "Prequalified List of Plumbers".
- Select the lowest bidder and complete the, "Application for Lead Service Line Replacement Grant and Loan Program" form.
- Email, mail, or drop off all completed forms to the Sheboygan Water Utility along with copies of at least two bids from prequalified plumbers.
- If choosing the loan option, you will receive a, "Financial Assistance & Loan Agreement" form from the Utility to complete.
- After application approval from the Sheboygan Water Utility, work may begin to replace your service line.
- When work is complete, submit the final invoice you receive from your plumber to the Utility. The Utility will pay your plumber directly.
- If you opted for the loan option, you will receive information from the Utility regarding your first payment.